

# Jyothis George Thaliath

<https://linkedin.com/in/jyothisthaliath>

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## PROFESSIONAL SUMMARY

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Information Security and Cybersecurity Manager with over 13 years of experience, leading enterprise security operations and regulatory compliance for a nationwide public-sector bank with 8,600+ branches. Collaborates with cross-functional teams to deliver secure and resilient banking infrastructure.

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## CERTIFICATIONS

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- CompTIA - Security+ CE
- Zscaler - Zero Trust Certified Architect
- ITIL 4 Foundation - IT Service Management
- Fortinet - Network Security Expert - Level 3
- Microsoft - Azure Fundamentals
- Microsoft - Security, Compliance and Identity Fundamentals
- AWS - Certified Cloud Practitioner
- ISC2 - Certified in Cybersecurity (CC)
- PCI-DSS v3.2.1 Implementer
- ISO 27001:2013 Lead Auditor
- Indian Institute of Banking and Finance - Certified Associate (CAIIB) & Diploma in Information System Audit (DISA)

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## WORK EXPERIENCE

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### UNION BANK OF INDIA

<https://www.unionbankofindia.bank.in>

Sector: Banking and Finance | Department: Information Security

#### **SENIOR MANAGER - INFORMATION SECURITY**

**Apr 2021 – Present | Mumbai, India**

Led enterprise-level Information Security initiatives and modernized security operations. Focused on strategic security architecture and regulatory compliance to safeguard critical banking infrastructure.

Key Responsibilities and Achievements:

- Managed security operations and led the implementation of a Next-Generation Security Operations Centre (NGSOC) integrating 30+ advanced security solutions.
- Ensured full regulatory and audit compliance, supporting banking regulator (RBI) examinations, ISO 27001 & PCI-DSS certification audits, and other cybersecurity assessments with no major adverse observations.
- Governed the administration of 20+ internet domains, DNS infrastructure and secure communications using digital certificates (SSL). Migrated 84 websites and applications to '.bank.in' TLD as per government directives.
- Facilitated enterprise security procurement (\$61M budget) managing commercial negotiations, due diligence, contract execution and payments.
- Governed end-to-end vendor relationships for enterprise software and hardware assets, ensuring service quality and alignment with SLAs.
- Served as Change Approval Board (CAB) coordinator, orchestrating the evaluation and approval process for 100+ IT projects in coordination with key stakeholders.
- Established an enterprise-wide data protection program, including DLP controls and data classification policies, to safeguard sensitive information across the organization.
- Oversaw 24x7 workforce scheduling for internal staff and onsite vendor resources, ensuring continuous operational coverage.

## **MANAGER - IT OPERATIONS**

**Nov 2013 – Mar 2021 | Multiple Locations, India**

Served as the regional IT advisor to leadership, guiding technology decisions to support business objectives and ensured operational resilience of branches.

Key Responsibilities and Achievements:

- Led IT operations and governed infrastructure across regions spanning 70+ bank branches and offices.
- Ensured continuous availability of critical core banking systems and applications to branches.
- Managed the complete lifecycle of a diverse asset portfolio, including workstations, network equipment, ATMs, UPS systems, teleconference setups, and enterprise software.
- Oversaw the field deployment of Endpoint Security, Network Access Control, and Biometric Authentication Systems.
- Managed AMC contracts and coordinated vendor response to prioritize issue resolution.
- Coordinated BCP efforts, including backup connectivity to minimize disruptions.
- Facilitated statutory audits by streamlining evidence collection and documentation, ensuring strict adherence to internal standards.
- Set up IT infrastructure for high-profile events including Parliamentary Committee meetings.
- Facilitated the branch-level IT transition during the merger with Corporation Bank and Andhra Bank through employee training and issue resolution.
- Maximised ROI through strategic redeployment of IT assets.

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## **UST GLOBAL**

<https://www.ust.com>

Sector: IT Software | Department: Business Intelligence

## **BUSINESS INTELLIGENCE DEVELOPER**

**May 2013 – Oct 2013 | Trivandrum, India**

Supported data warehouse and BI processes for a Fortune 500 FMCG client, contributing to ETL operations and developing actionable reports for next-day business decisions.

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## **CORE SKILLS**

- Cybersecurity
- Vendor Relations
- IT Asset Management
- Security Governance
- Internet Domains
- Endpoint Security
- Change Management
- Regulatory Compliance
- Digital Certificates
- Budget & Procurement
- Data Loss Prevention
- IT Service Management
- Contract Documentation

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## **EDUCATION**

### **FEDERAL INSTITUTE OF SCIENCE AND TECHNOLOGY**

<https://fisat.ac.in>

Affiliated to MG University, Kottayam

### **BACHELOR OF TECHNOLOGY**

**2008 – 2012 | KOCHI, India**

Field of study: Electronics & Communication Engineering

EQF Level: 6

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## **PERSONAL DETAILS**

**LOCATION:** Mumbai, India - Open to relocation

**LANGUAGES:** English (Fluent), Hindi (Fluent), Malayalam (Native)